



Visitor Policy

Updated 1/17/22

For the safety of all during the COVID-19 pandemic, St. Luke's is limiting visitors. We will continue to closely monitor disease in our region and community, and we may adjust this policy.

Inpatient, Emergency Department and Surgical Patient Visitor Policy **Confirmed or Suspected COVID-19-Positive Patients**

No visitors are allowed for adult patients with confirmed or suspected COVID-19 until the patient is no longer in isolation (no longer contagious). Rare exceptions may be made by the healthcare team on an invitation-only basis (for example: patients at end-of-life, vulnerable adults needing help with communication or decision making).

Visitor exceptions include:

- **Labor and delivery:** One adult support person. If the patient has a certified doula, the certified doula will be allowed if not suspected or confirmed COVID-19 positive.
- **Pediatric:** Two parents/guardians.
- **End-of-life:** Up to two visitors* at a time, maximum of 4 per day.

Patients Without COVID-19

For patients who do not have confirmed or suspected COVID-19 or who had COVID-19 and are out of isolation, the following visitor rules apply to each patient category. See **Visitor Requirements for Inpatient, Emergency Department and Surgical Patients** for further important details.

- **Adult, including Hospice (not end-of-life):** One adult visitor per day, 6 am to 8:30 pm. (Note: The care team can approve a family member visiting outside of these hours if they feel it would benefit the patient's health and safety.) Once visitor leaves campus, they cannot return that day.
- **8 West/Inpatient Rehab:** One adult visitor per day, Monday – Friday, 3:30-8:30 pm; Saturday and Sunday, 12:30-8:30 pm. Once visitor leaves campus, they cannot return that day. (Note: The care team can approve a family member visiting outside of these hours if they feel it would benefit the patient's health and safety.)
- **Emergency Department:** One adult visitor.
- **Labor and delivery:** One adult support person, who cannot be suspected or confirmed COVID-19 positive. If the patient has a certified doula, the certified doula will also be allowed if not suspected or confirmed COVID-19 positive.
- **Pediatric:** Up to two parents/guardians.

- **Critically unstable:** Up to two visitors* per day. Once visitors leave campus, they cannot return that day.
- **Surgical & Procedural Care (Building A, Mariner Medical Clinic, Pavilion Surgery Center):** One adult visitor per day, 5:30 am to 8:30 pm. Once visitor leaves campus, they cannot return that day.
- **End-of-life:** Up to two visitors* at a time, maximum of 4 per day. Once visitors leave campus, they cannot return that day, however up to two more people may enter the hospital and visit the patient.

*A minor is allowed to be a visitor if accompanied by an adult (who also counts as a visitor).

In addition, **patients with disabilities** that may include, but not be limited to, altered mental status, physical, intellectual or cognitive disability, communication barriers or behavioral concerns, who need assistance due to the specifics of their disability, may have one designated support person with them to support their disability-related needs in any St. Luke's location. St. Luke's will provide reasonable accommodations for individuals with disabilities.

Verified clergy/spiritual leaders may visit inpatients, and St. Luke's chaplains are also available to support patients and families.

Note: A patient's clinical status and care location may change during the course of their stay, which may affect whether visitors are allowed, visiting hours, etc. If you are unsure of your loved one's clinical status, ask a healthcare provider.

Visitor Requirements for Inpatient, Emergency Department and Surgical Patients**

Visitor must:

- Show identification and proof of full vaccination (A person is considered fully vaccinated 2 weeks after completion of a two-dose mRNA series or one dose of Janssen vaccine.)
OR
- Show proof of a negative PCR test within 72 hours of the visit (rapid antigen tests will not count) [People who have an exemption for vaccination must show proof of a negative PCR test within 72 hours of the visit]
 - Proof is not required for:
 - A visitor for an end-of-life patient
 - The one adult support person in Labor & Delivery and certified doula
 - Parents/guardians of pediatric patients
 - The support person for a patient with disabilities
 - Rare exceptions may be made by the healthcare team on an invitation-only basis
 - Visitors who do not require proof must wear a KN95 mask, which will be provided by St. Luke's.
- Not be awaiting a COVID-19 test result or have tested positive for COVID-19 in the past 14 days.
- Not have been asked to quarantine because of potential exposure to COVID-19.
- Not have had a close contact with someone who tested positive in the past 14 days, unless the visitor is fully vaccinated.

- Not have any COVID-19 symptoms.
- Agree to properly wear a medical-grade mask (supplied by St. Luke's) over their nose and mouth during their entire visit
- Stay with the patient during their entire visit, except to use on-campus amenities as needed (i.e. Blue Waves Café, vending machines, restroom).
- Agree to leave immediately if they fail to comply with these rules.

**Agency representatives are not considered visitors and do not need to show proof of vaccination. Agency representatives may include transport drivers, community crisis response team members, group and nursing home staff, among others.

Clinic/Outpatient Visitor Policy

The following visitor rules apply. See **Visitor Requirements for Clinic/Outpatient Patients** for further important details.

- **Adult patients:** One visitor per appointment.
- **Pediatric patients:** Up to two parents/guardians per appointment.

Visitor Requirements for Clinic/Outpatient Patients

Visitor must:

- Not be awaiting a COVID-19 test result or have tested positive for COVID-19 in the past 14 days.
- Not have been asked to quarantine because of potential exposure to COVID-19.
- Not have had a close contact with someone who tested positive in the past 14 days, unless the visitor is fully vaccinated.
- Not have any COVID-19 symptoms.
- Agree to properly wear a medical-grade mask (supplied by St. Luke's) over their nose and mouth during their entire visit
- Stay with the patient during their entire visit, except to use on-campus amenities as needed (i.e. Blue Waves Café, vending machines, restroom).
- Agree to leave immediately if they fail to comply with these rules.