

Patient Portal Login Guide

To log into the patient portal, visit <https://patientportal.slhduluth.com>

Enter your Logon ID and Password. If you cannot remember your Logon ID or Password, click on “Forgot Logon ID” or “Forgot Password” below the Sign In button



myCare Patient Portal

Sign In Create Account

Username (required)

Password (required)

Sign in

[Forgot Username?](#)

[Forgot Password?](#)

For Logon ID's, you will be prompted to enter your e-mail address you used to setup your portal account. Passwords require both your Logon ID and e-mail address.

Forgot Logon ID

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Reset Credentials

An email address must be connected to your account in order to reset your logon ID. Please contact the hospital if you do not have an email address connected to your account.

Email Address (required)
example: email@example.com

 This will reset both your logon ID and your password.

Reset credentials

[Return to Sign in page](#)

Forgot Password

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Reset Password

An email address must be connected to your account in order to reset your password. Please contact the hospital if you do not have an email address connected to your account.

Username (required)

Email Address (required)
example: email@example.com

Reset Password

[Return to Sign in page](#)

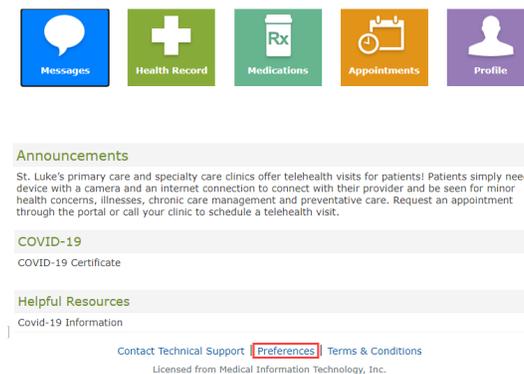
You will then be sent an e-mail with instructions for resetting your Logon ID and/or Password. Keep in mind that you will be required to answer the 3 security questions you setup the first time you logged on to the Patient Portal.



The screenshot shows the St. Luke's Patient Portal interface for password reset. At the top, there is a blue header with the St. Luke's logo and a "Log Off" link. Below the header, a message reads: "Please select a new Password. Also answer the Security Questions." A "Change Password" button is visible. The "Password must:" section lists requirements: "Contain no fewer than 6 character(s)", "Contain no more than 50 character(s)", "Contain no fewer than 1 uppercase character(s)", and "Contain no fewer than 1 lowercase character(s)". There are input fields for "New Password" and "Confirm New Password". Three security questions are listed with corresponding answer fields: "In what city (full name of city) was your Mother born?", "In what city (full name of city) were you born?", and "What is your Father's middle name?". A "Continue" button is at the bottom right.

Once logged in, you can make changes to the e-mail associated with the patient portal and your medical record.

If you want to change the e-mail address that you use to receive notifications from the patient portal, click on "Preferences" at the bottom of the main page after logging in. These notifications include alerts to new appointments, medications, messages, reports, and results. This e-mail is also the one you would use for resetting credentials and passwords.



To change the e-mail address associated with your **Medical Record**, go to the "Profile" section of the Patient Portal. You may choose to have this be the same e-mail address as the one listed under Preferences, or they can be different. St. Luke's would use your Medical Record e-mail to send you communications such as patient satisfaction surveys, St. Luke's event notifications, and information regarding clinics where you have been seen.

