Discrimination is against the law.
St. Luke's complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.
St. Luke's does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.
St. Luke's provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters, and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

If you need these services, contact the St. Luke's Patient Advocate, using the contact information listed on the right.

If you believe that St. Luke's has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:
St. Luke's Patient Advocate
915 East First Street, Duluth, MN 55805
Phone: 218.249.5400
Fax: 218.249.5040
Email: padvocate@slhduluth.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, St. Luke's Patient Advocate is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HH Building
Washington, DC 20201
1.800.368.1019, 800.537.7697 (TDD)